



UNCAGE YOUR TALENT



SHOWROOM AMBASSADOR (M/F/D) (450€-JOB)

We are looking for a Showroom Ambassador (Working Student) who will play an essential role in delivering YT's stated goal to become the biggest mountain bike brand in the world. Reporting directly to the Head of Event & Retail Marketing, the Showroom Ambassador is supporting our Showroom Team in Hausen on Thursday, Fridays and Saturdays.

The main deliverable of the Showroom Ambassador is to ensure customers are serviced at the highest level of satisfaction. The Showroom Ambassador has a good knowledge about bikes and parts. The Showroom Ambassador is responsible to present an immaculate, customer ready showroom always to deliver #goodtimes to our customers. Want to work with the best bikes in the world? So we have a job for you!

YOUR MISSION

- Supporting the showroom business predominantly on Friday and Saturday.
- Ensure customers are serviced at the highest level of satisfaction through quality service/products, expert advice & quick response times
- Owns good product knowledge and informs oneself on new products as they are released
- Responsible for presenting an immaculate, customer ready showroom at all times
- Ensures demo fleet is cleaned, serviced and customer ready
- Assists customers with bike demo rides, technique questions and performing all other related duties (selection of merchandise as well as accessories, personal bike setup, etc.)
- Performs other related duties as assigned

WHAT YOU BRING IN

- Well organized and can work independently
- MTB product knowledge and stays up to date with new products and technologies
- Good technical knowledge and experience with mountain bikes and components
- Possesses a fundamental understanding of the sales product
- Maintains professional appearance as a YT representative
- Ability to provide exceptional customer service
- Positive attitude, and willingness to learn and adapt to new situations
- Available to work Friday and Saturday

WHAT WE OFFER

- An open minded family culture
- Training possibilities in the company's own gym
- A cool team, with a free coffee flat rate
- After-work rides with your YT family and legendary company parties
- With the Franconian Switzerland one of the most beautiful bike regions, directly in front of the door

WE ARE YT

YT Industries was founded by Markus Flossmann in 2008 to give talented riders access to competitive dirt jump bikes. YT stands for Young Talent and reflects its founder's approach to life: No matter the age, it is never too late to explore your hidden talent or passion and to try something new.
It is never too late to LIVE UNCAGED.

To this day, YT focuses on mountain biking and offers a wide range of products from downhill and enduro to trail bikes as a direct-to-consumer brand. YT bikes are distinguished by their high quality for an exceptional price. Be it Red Bull Rampage, Downhill World Championships, or World Cups, YT bikes have dominated at the most challenging events and carried world-class athletes to major titles.